

Libby Holds: What Patrons Need to Know

What is a Hold?

- If a title (ebook or audiobook) isn't currently available, readers are given the option to tap **Place Hold** to join the wait list.
- When it becomes available, Libby sends a notification. Users will have **72 hours (3 days)** to borrow, suspend, or cancel the hold.

Not ready for your Hold?

That's okay! You can suspend your hold. Suspending a hold lets you keep your place in line on a title and passes the available copy to the next person on the list when you're not yet ready to read it.

Changes to Hold Suspensions *(as of September 2025)*

OverDrive has updated hold suspensions to make wait lists more efficient and hold delivery fairer for all users.

Old Behavior

- When a hold was available, users could select Deliver Later to delay getting it.
- When suspending or delivering a hold later, you selected an end date for the suspension or delivery.
- If you missed a hold the first time it was delivered, the hold would be suspended, then automatically unsuspend after 7 days.

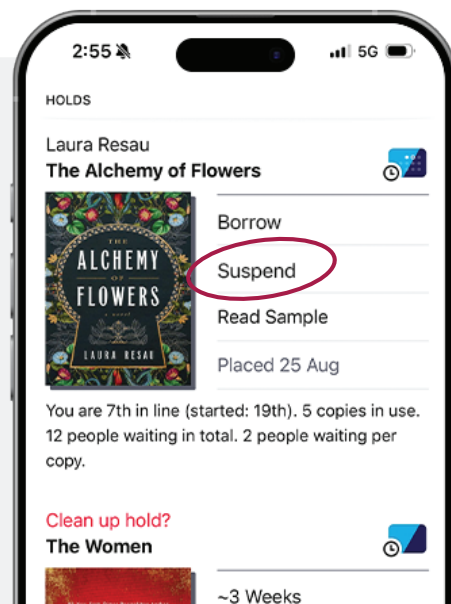
NEW Behavior

When a hold is available, you select **Suspend** to delay getting it.

You no longer select an end date for a suspension. Instead, you manually unsuspend a hold when you're ready for it

If the first delivery is missed, the hold is auto-suspended until you manually unsuspend it. Suspended holds lapse when **suspended for 365 days in a row**.

Important: You will not lose your place in the wait list by suspending a hold. When you suspend or unsuspend a hold, you stay in line and continue moving up the wait list.



Libby.

The library reading app.

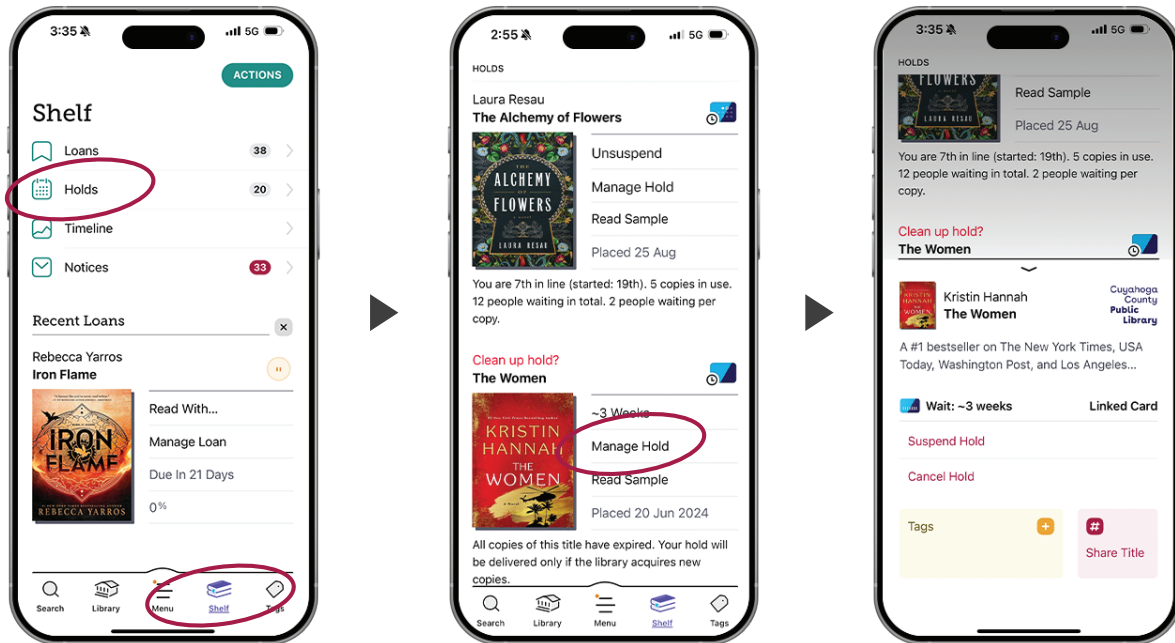
Managing Your Holds

1. Go to **Shelf** ▶ **Holds** in Libby to see all your holds and their positions.

2. Tap **Manage Hold** to suspend, unsuspend, or cancel a hold.

If a hold is suspended and you tap **Unsuspend**, Libby shows how many days remain until it would auto-cancel ("Lapsing in ...").

If a suspended hold has remained suspended **365 days**, it will be removed automatically.



Frequently Asked Questions

Q: Can I suspend or unsuspend a hold more than once?

A: Yes, there's no limit on how many times you can suspend and unsuspend a single hold.

Q: Am I limited in how many holds I can suspend?

A: No, you can suspend all of your holds at the same time, if you want.

Q: Will I be notified before a suspended hold is canceled?

A: No, in Libby, tap Unsuspend to view days remaining until the hold lapses.

Why These Changes?

- **Fairer access** — users are encouraged to claim holds only when they're ready.
- **Better circulation** — copies of titles on hold are freed up for users deeper in wait list.
- **Cleaner wait times** — unwanted holds will sit unclaimed for less time.

Need Help?

Visit Libby **Help** ▶ **Holds** for detailed instructions. **Libby Help Center**

Watch the video that demonstrates how the Suspend Hold feature works here
<https://resources.overdrive.com/suspend-holds>



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